When a novel coronavirus made headlines earlier this year, the world wasn't ready. In a short period of time, we all witnessed the consequences of having a global, interconnected economy unprepared for effective global collaboration. Indeed, this pandemic shed light on the under-preparedness of a truly global economy in a hyper-connected world. We didn't pay attention to the fact that a health issue in China could have an impact on both the real estate market in North Carolina and a shoe factory in Italy. Facing a pandemic, especially one that forced such extreme social distancing, required drastic shifts?both technological and social.

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