The future of documentation at Canonical

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We’ve understood the importance of this for some time, but actually finding a way to express those values in our practice is less easy.

One thing that has made it difficult at Canonical is the complexity of our engineering, product and services portfolio. Our software spans a range from single-purpose command-line tools to vertical ecosystems composed of dozens of discrete component products, created by dozens of independent engineering and product teams.

We’ve been able to create unified and coherent software product lines, but we’ve been less successful doing the same for documentation. We want to do better for our documentation users – this is how we’re going to do it.

Ubuntu Maker Canonical Planning To Vastly Improve Its Documentation [3]

Back in the day Ubuntu’s Wiki was a great resource for Linux documentation but less so these days while the Arch Linux Wiki is often viewed as a gold standard for open-source documentation. Canonical though is now hoping to radically improve the documentation for Ubuntu and its other software offerings.