Clown Computing and Red Hat/IBM

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- Container Threats in the Cloud: What Enterprises Need to Know [3]

- What you need to know about site reliability engineering [4]

  What does that mean? Unlike traditional system administrators, site reliability engineers (SREs) apply solid software engineering principles to their day-to-day work.

- 8 open source Kubernetes security tools | Red Hat Developer [5]

  Security remains a top concern for developers working with containers and Kubernetes. In a just-released paper from Red Hat, the 2022 State of Kubernetes security report, 93% of respondents experienced at least one security incident in their Kubernetes environments during the previous year. And 31% of respondents attributed revenue or customer loss to these security incidents.

  Innumerable tools exist—including intrusion detection systems, code scanners, and more—to improve security in an increasingly at-risk software development environment. Unfortunately, few of these are built with the unique risks and needs of a Kubernetes environment in mind.

- Digital transformation: Maximize customer experience in 3 steps [6]
Organizations looking to improve the customer service experience have long turned to digital solutions - to great effect if done correctly. According to McKinsey, organizations that successfully leverage digital products to improve the customer experience are able to increase customer satisfaction by up to 20 percent, reduce the cost to serve by up to 40 percent, and boost conversion rates and growth by 20 percent.

However, to truly impact and improve the customer experience, organizations need to go beyond simply purchasing a product. Research from Boston Consulting Group shows that 70 percent of digital transformation efforts fail, often for reasons that have more to do with implementation than with the actual solutions themselves.

- Diversity in IT: 3 key components to enable meaningful change [7]

At a recent Tech Titans Industry luncheon, I had the honor of moderating with three distinguished leaders of change on how to improve diversity in IT...

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