

# OpenOffice saves a company budget

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This past week I was troubleshooting an issue a client had. This issue had been haunting the client for some time and no one could figure out what was going on. Here's the scenario.

- > Client worked with businesses and banks using various MS Word templates.
- > When templates were finished they had to be printed.
- > Half of the employees could print correctly and the other half had serious printing issues.

There were two possible solutions for this client:

- > Upgrade MS Office on terminal server.
- > Downgrade all employees to MS Office 2003.

[There was a third choice, of course?](#) [2]

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