

Printer Woes

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I have an HP Photosmart Model C5180 inkjet printer that won't print blacks.

I purchased this printer 3 years ago. Given the quality of current manufacturing (just had a major dishwasher meltdown too), I suppose I should be satisfied with getting 3 years of use out of the thing.

Going on the 'Net for research on this issue with my HP printer shows that this is an ongoing problem with multiple models of HP inkjet printers, and HP (the company) has been aware of this for some time. There are about 7 screen fulls of postings and discussions regarding this issue.

Advice from fellow sufferers of the HP inkjet printer "black ink printing malaise" includes such things as "burping the printer" (unplugging and turning the printer upside down and slapping its underside), sticking a paper clip in the printer's black ink feed tubes, running the "self clean" process multiple times, burping the black ink cartridge, dismantling the printer and cleaning all the parts--and there are more suggestions, but you get the idea.

I've tried all these voodoo tricks except dismantling the printer, and it still won't print black. All the other colors print fine.

People have spent countless hours and dollars on new ink cartridges trying to solve this problem. HP isn't much help.

Curse you HP (both the company and my printer). Maybe its time for a class-action lawsuit.

Then there's my Brother HL-4070CDW color laser printer. I'm getting big magenta blotches when I print purples and blues. Probably just the third-party (non-Brother) magenta toner cartridge I purchased and put in it recently--I'll have to buy another and see if that's the fix.

Anyone want to advise me on what inkjet printer to buy as a replacement? Criteria are:

1. Does a good job of printing photos and as a home/office business printer.
2. Has auto duplex printing capability.
3. Has copier and scanning capabilities too.
4. Is compatible with Linux, of course.
5. Will last more than 3 years.
6. Isn't made by HP.

Well, this post would have been much more scathing had it not been for this wonderful warming winter sun streaming

through the window as I type. Curse you sun .

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