There?s nothing wrong with Windows, as such.

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This week I was sat at a work colleagues desk with a brand new Windows 7 build on a PC trying to get him connected to our VPN something i?ve done over a 100 times in the past yet this time it wasn?t going well.

The main reason for this was a poor 3G single on a dongle however something struck me when trying to deal with the problem which boiled down to the lack of tools Windows comes loaded with out of the box so to speak to troubleshoot problems.

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