

Talking about Linux online: There are, in fact, stupid questions

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While there are a number of handy websites that offer assistance with Linux-related problems upon request, it's important for new and inexperienced users to recognize that the Linux community can be a little rough around the edges. People sometimes seem crabby and unwelcoming, particularly toward novices.

Even though there's no real reason to worry as long as you're friendly and respectful when asking for help, here are some things to keep in mind that should help ensure a positive experience.

1. The people you're dealing with are not necessarily paid support professionals.

[rest here](#) [2]

[Linux](#)

Source URL: <http://www.tuxmachines.org/node/59040>

Links:

[1] <http://www.tuxmachines.org/taxonomy/term/63>

[2] <http://www.networkworld.com/news/2012/112812-linux-community-264600.html>